

Air France and KLM fare options

For flights between Indonesia and Europe, and beyond

Premium Economy and Premium Comfort Class

Air France and KLM offer different fare options in Premium Economy Class (Air France) and Premium Comfort Class (KLM) for flights between Indonesia and Europe, and beyond. Each fare option has its own set of services and conditions. These aligned and consistent fare options are transparent, making them easy to understand and sell. They offer the opportunity to meet the customer's travel needs even better.

	LIGHT	STANDARD	FLEX
Booking class	A, S, W	A, S, W	A, S, W
Hand baggage (Total 12kg)	2 pieces + 1 accessory	2 pieces + 1 accessory	2 pieces + 1 accessory
Check-in baggage (23kg/PC) ¹	No	2 Pieces	2 Pieces
Advance seat reservation	At a fee ¹	At a fee ¹	Free
Change	At a fee ¹	Free	Free
Refund	No	No	Free
SkyPriority	Yes	Yes	Yes
Lounge access	At a fee ¹	At a fee ¹	At a fee ¹
Combinability	Economy Light Premium Economy Light Premium Comfort Light Business Light	Economy Standard Premium Economy Standard Premium Comfort Standard Business Standard	Economy Flex Premium Economy Flex Premium Comfort Flex Business Flex Full Flex ²

¹Flying Blue members, SkyTeam Elite/Elite+, and corporate customers receive exclusive benefits before check-in window and at the airport. Please consult the website of [Flying Blue](#) and [SkyTeam](#), or contact your account manager for more information and details.

²Full Flex: Y/W/J class

FARE BASE CODING

The fare brand / fare family is indicated by a letter in the **Position 7** of the fare basis

Position 7	Long-Haul Brand / Fare Family
N	PREMIUM ECONOMY / PREMIUM COMFORT FULL FLEX
K	PREMIUM ECONOMY / PREMIUM COMFORT FLEX
J	PREMIUM ECONOMY / PREMIUM COMFORT STANDARD
L	PREMIUM ECONOMY / PREMIUM COMFORT LIGHT

Contact Air France and KLM Travel Agency Support via phone at **+62 21 5085 1750** (Monday - Friday from 08:00 to 17:00) or via email at afklbiz.id@airfrance-klm.email if you have any questions.

Updates as of 20 November 2023. The information is subject to change without prior notice.