

Jakarta , 13<sup>th</sup> October 2023

## General Baggage Policy for Hong Kong Airlines – R7

(This memo will replace RM-190602-PT (R6) with effective on 13Oct2023)

General Baggage Policy for Hong Kong Airlines will be adjusted the conditions under below circumstance for ticket issue/reissue on/after 13Oct2023.

### 1. Applicable

- 1.1. Operating flight by HX
- 1.2. The maximum weight of any single piece of checked baggage should not be over 32kg (70lb).
- 1.3. The total dimensions of any single piece of checked baggage should not be over 158cm / 62in (sum of its Length + Width + Height).
- 1.4. The extra baggage charge information listed here is apply for Passenger who purchase extra baggage by piece(s) or weight at HX check in counter

### 2. Standard Checked Baggage Allowance on Hong Kong Airlines Operating Flights

Cabin class	Fare type <sup>#1</sup>	Check-in baggage allowance (per passenger)	
		Adult/Child/Infant occupying seat	Infant without seat
Business	Standard Business Class	40kg /max 02 pieces	10kg/max 02 pieces
Economy	Standard Economy Class	30kg/max 02 pieces	
	Branded Fare - FlexiPlus	30kg/max 02 pieces	
	Branded Fare - Main	20kg/max 02 pieces	
	Branded Fare - Basic	Nil	Nil

<sup>#1</sup> For other fare type not mentioned on above table, please refer the specific baggage allowance display in the ticket coupon under “the baggage allowance data element”

### 3. Bonus checked Baggage Allowance for Fortune Wings Club members

Membership Tier	Bonus check-in baggage allowance (per passenger)			
	Platinum	Gold	Silver	Select/Fortune Wings
Fare type <b>with</b> baggage allowance <sup>#2</sup>	30kg		20kg	-
Fare type <b>without</b> baggage allowance <sup>#3</sup>	30kg		20kg	-

<sup>#2</sup> Passenger should not carry more than **03piece(s)** including Standard Check-in baggage allowance (point 2) or extra baggage charge will be collected

<sup>#3</sup> Passenger should not carry more than **02piece** including Standard Check-in baggage allowance (point 2) or extra baggage charge will be collected

#### 4. Excess Baggage Rates

##### 4.1. Definition

Flight zones	Origin/Destination
<b>Zone 1</b>	HAK / SYX / KHN / KWE / TPE / HAN
<b>Zone 2</b>	CKG / CTU / SHA / HGH / NKG / MNL / OKA
<b>Zone 3</b>	BKK / HKT / KOJ / OKJ / YGJ / FUK / OSA / TYO / SPK / NGO / <b>KMJ / HKD</b> / BJS / SEL / DPS / MLE

##### 4.2. Oversized Baggage Charges

- USD 150 will be collected for baggage size between 62in/158cm and 80in/203cm (sum of the 3 dimensions)

##### 4.3. Overweight Baggage Charges

- Itinerary applied for Extra Weight BUT total Piece(s) within Standard Checked Baggage Allowance

Per kg /Between	Zone 1	Zone 2	Zone 3
<i>HKG</i>	USD13 <sup>#4</sup>	USD15 <sup>#4</sup>	USD18 <sup>#4</sup>
<i>Zone 1</i>	USD20 <sup>#4</sup>	USD20 <sup>#4</sup>	USD20 <sup>#4</sup>
<i>Zone 2</i>	USD20 <sup>#4</sup>	USD20 <sup>#4</sup>	USD20 <sup>#4</sup>
<i>Zone 3</i>	USD20 <sup>#4</sup>	USD20 <sup>#4</sup>	USD20 <sup>#4</sup>

<sup>#4</sup> The surcharge may equivalent amount in local currency calculated by IATA IROE (follow the corresponding rounding unit requirement)

##### 4.4. Baggage with excessive weight and size

- Charges will be accumulated by summing up the charges in point 4.2 & 4.3

##### 4.5. Extra Baggage Charges

- Itinerary applied for Extra Piece(s) BUT total Weight within Standard Checked Baggage Allowance

Per Extra Piece /Between	Zone 1	Zone 2	Zone 3
<i>HKG</i>	USD30 <sup>#5</sup>	USD30 <sup>#5</sup>	USD30 <sup>#5</sup>
<i>Zone 1</i>	USD30 <sup>#5</sup>	USD30 <sup>#5</sup>	USD30 <sup>#5</sup>
<i>Zone 2</i>	USD30 <sup>#5</sup>	USD30 <sup>#5</sup>	USD30 <sup>#5</sup>
<i>Zone 3</i>	USD30 <sup>#5</sup>	USD30 <sup>#5</sup>	USD30 <sup>#5</sup>

<sup>#5</sup> The surcharge may equivalent amount in local currency calculated by IATA IROE (follow the corresponding rounding unit requirement)

#### *Important Note for point 4:*

- Overweight and oversize must be repacked or split into lighter units otherwise will not be accepted for carriage.
- Oversized and overweight items will be accepted without prior approval and subject to the availability of the aircraft on the specific flight/day of departure.
- Any baggage that exceeds the free checked baggage allowance will be levied at the airport.
- This policy is for HX operating flights only (exclude codeshare flight operated by OZ/HU/CN).

**5. Special Baggage Handling**

- 5.1. For through journeys where the passenger paid for partly on business class and partly on economy class, the free baggage allowance for each portion of travel shall be granted according to each purchased ticket class.
- 5.2. Where a passenger who has paid the business class fare travels on Economy class, the free baggage allowance shall be given based on that for the Business class service respectively.

**6. For Baggage Allowance and Extra Baggage Charges Policy for multi-sector journey involving various airlines**

- 6.1. For most circumstances, baggage rule will be determined by the definition of "Most Significant Carrier" (MSC) which refers to IATA Resolution 302 effective since 1Apr2011.
- 6.2. Most Significant Carrier (MSC) determines which baggage rule applies for travel more than one carrier in the journey.
- 6.3. The baggage rule will count between two points which refers the point where the baggage check-in is started and the point where the baggage is collected.
- 6.4. The baggage rule will between two points for the whole journey will be governed by IATA definition of Most Significant Carrier (MSC) concept.
- 6.5. For detail on baggage allowance and extra baggage charges for codeshare flight, please refer to GDS
- 6.6. There are exceptions if United States of America and Canada defined as the travel start OR final destination in the whole journey.

6.7. IATA Tariff Table Reference as below

<i>IATA Tariff Definition</i>	<i>Area 1</i>	<i>Area 2</i>	<i>Area 3</i>
IATA Tariff Area	North America / Central America / South America / Hawaii	Europe / Middle East / Africa	Asia / Southwest Pacific / Guam / Saipan
IATA Sub-Tariff Area	United States of America / Mexico / Caribbean / Central America / South America	Europe / Middle East / Africa	Japan / Korea / South East Asia / South Asian Sub-Continent / Southwest Pacific



6.8. Scenario apply as the IATA definition of “Most Significant Carrier” (MSC)

6.8.1.The first carrier that crosses a tariff area defines as MSC if the flight travel across an IATA tariff

6.8.2.The first carrier that crosses a tariff area defines as MSC if the flight travel across a IATA Sub-Tariff Area, even the flight does not cross an IATA tariff area

6.8.3.The first carrier that crosses a tariff area defines as MSC if the flight travel across an international border, even the flight does not cross an IATA tariff area

6.8.4.Exception if United States of America are defined as the travel start OR final destination in the whole journey

a) US DOT Order 2009-9-20 (05Oct2009)

b) For passengers whose ultimate ticketed origin or destination is a U.S. point, the baggage

c) provisions selected at the beginning of the itinerary shall apply throughout the itinerary, regardless of stopovers, and

d) In the case of code-share flights that include a point in the United States of America, the

e) Most Significant Carrier (MSC) shall be the Marketing Carrier.

6.8.5.Exception if Canada are defined as the travel start OR final destination in the whole journey

a) Canadian Transportation Agency’s (Agency) Interline Baggage Rule for Canada, effective for tickets issues on or after 01April2015

b) That a single set of baggage rules will be applied throughout a passenger’s interline itinerary issued on a single ticket whose origin or ultimate ticketed destination is a point in Canada, regardless of stopovers. <sup>#0</sup>

c) The carrier whose designator code is identified on the first flight segment of the passenger’s interline ticket (i.e. the selecting carrier) will select the baggage rules which will apply for the entire interline itinerary <sup>#7</sup>

d) For international itineraries, including domestic segments of an international itinerary, only the baggage rules of carriers with tariffs on file and in effect with the Agency are eligible to be selected for application per <sup>#0</sup> and <sup>#7</sup>.

**7. For Sporting Equipment, Pets, Mobility Aids & Musical Instruments**

- Refer to the individual circular which issued by SDD

**8. Out of scope**

- For any situation that has not been covered by this memo, please contact call center for assistance.

**Appendix A**

**List of Non-Revenue ticket type with Checked Baggage allowance**

Type of ticket	Details	Free Checked Baggage Allowance (Max. 02 pieces)	
		Business class	Economy class
Sponsorship	VIP / Lucky Draw / Barter Ticket	40kg	20kg
	Organization Sponsor	40kg	20kg
Staff/Industry	Staff Ticket (ID/ZED)	40kg	30kg
	Industry Ticket	40kg	30kg
	Duty Travel	40kg	30kg
Redemption Ticket	FWC Redemption Ticket	40kg	20kg

For more information please contact our office.

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